

Issue	Feature	Department
Edition 18 Articles Due: 10/9/09 Ad Sales Close: 10/23/09 Ad Art Due: 10/28/09 Distribution: 11/20/09	Competing and Reversing Revenue Loss with Aftermarket Services RLA Singapore Recap	Exploring Legal, Educational and Tech Solutions Forward and Reverse Supply Chain
Edition 19 Articles Due: 11/13/09 Ad Sales Close: 11/27/09 Ad Art Due: 12/2/09 Distribution: 12/28/09	Six Sigma and Reverse Logistics	Impact virtual returns will have on Reverse Logistics Electronics Recycling Success
Edition 20 Articles Due: 12/23/09 Ad Sales Close: 1/8/10 Ad Art Due: 1/13/10 Distribution: 2/19/10	RLA Las Vegas Show Edition Global Warranty Support	RL in the Pharmaceutical Environment Customer Service
Edition 21 Articles Due: 2/26/10 Ad Sales Close: 3/12/10 Ad Art Due: 3/17/10 Distribution: 4/23/10	RLA Brazil Show Edition Outsourcing Reverse Logistics RLA Las Vegas Recap	Hidden Costs of Reverse Logistics
Edition 22 Articles Due: 4/30/10 Ad Sales Close: 5/14/10 Ad Art Due: 5/19/10 Distribution: 7/2/10	RLA Amsterdam Show Edition Depot Repair RLA Brazil Recap	Life Cycles of Services Marketing
Edition 23 Articles Due: 7/30/10 Ad Sales Close: 8/13/10 Ad Art Due: 8/18/10 Distribution: 8/27/10	RLA Singapore Show Edition Field Service RLA Amsterdam Recap	Information Technology in Reverse Logistics Data Destruction
Edition 24 Articles Due: 9/17/10 Ad Sales Close: 10/3/10 Ad Art Due: 10/6/10 Distribution: 10/29/10	Transportation Management RLA Singapore Recap	Returns and Asset Protection Strategies Regulatory Requirements
Edition 25 Articles Due: 11/12/10 Ad Sales Close: 11/26/10 Ad Art Due: 12/1/10 Distribution: 12/27/10	Retail Reverse Logistics	Reverse Logistics in the Storage Industry Product Recall